

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 122

Personnel Appeals Board

Mission

It is the mission of the Personnel Appeals Board to protect the integrity of the Merit System to ensure due process for all parties appearing before the Board by the appropriate resolution of personnel appeals.

Goal Conduct hearings and decide appeals in a timely manner so employees and employing agencies reach closure on disputes and disciplinary actions to assure the fair and efficient administration of the merit system rules.

Performance Measure Percentage of Personnel Appeals Board decisions upheld on review by superior court.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	98%	98%	98%	98%	98%	98%	98%	98%
Actual	100%	100%	100%	100%	100%	100%	90%	93%
Date Measured		12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

Quarter 7 Comment FY00: 5 out of 360 (1.4%) orders entered by the Board were appealed to court.
FY01: 5 out of 280 (1.8%) orders entered through 3/31/01 were appealed.

The court reversed one (1) Board decision this quarter, which was filed to court in FY00. The court affirmed Board decisions in four (4) appeals, one (1) of which was further appealed to the Court of Appeals. Six (6) appeals are pending in Superior Court.

Quarter 8 Comment FY00: 5 out of 360 (1.4%) orders entered by the Board were appealed to court.
FY01: 10 out of 381 (2.6%) orders entered through 6/30/01 were appealed.

The court reversed only one (1) Board decision of the 15 filed to court during the past two fiscal years (FY00-01). The court affirmed Board decisions in four (4) appeals, one (1) of which was further appealed to the Court of Appeals. Ten (10) appeals are pending in Superior Court.

Performance Measure Number of appeals decided by Board after hearing on merits of the appeal.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	24	24	24	24	24	24	24	24
Actual	21	32	25	21	46	26	30	39
Date Measured		12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

Performance Measure Number of appeals decided by Board on motion to dismiss or summary judgment.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	12	12	12	12	12	12	12	12
Actual	7	2	9	4	7	22	11	13
Date Measured		12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

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Performance Measure Number of appeals resolved during pre-hearing phase prior to Board hearing.*

* * Not including appeals settled through alternative dispute resolution.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	31	31	31	31	31	31	31	31
Actual	42	35	38	35	35	28	40	33
Date Measured		12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

Performance Measure Number of appeals settled through alternative dispute resolution (mediation).

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	24	24	24	24	24	24	24	24
Actual	22	32	14	21	11	14	7	6
Date Measured		12/31/1999	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001